



## Voice assistant for smart and energy-efficient heating .tiarda from Bosch makes heating control easier

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- ▶ Communication with .tiarda via Google Home and Facebook Messenger
- ▶ Connection to the EasyControl heating controller
- ▶ Convenient temperature adjustment and tips on energy consumption
- ▶ User needs are considered in the further development

“Hello, this is your heating system!” – .tiarda is the new virtual assistant from Bosch. Thanks to its connection to the EasyControl heating controller, it allows users to control their heating system via Google Home, Google Assistant and Facebook Messenger. Users can chat with .tiarda while on the move or – once at home – communicate with it via Google Home. The voice assistant responds to questions and remarks of the user, making it even easier and more energy-efficient to control the heating system: .tiarda adjusts the temperature and – once entered – remembers holidays and periods of absence. In addition, the digital assistant helps solve minor problems and gives tips on how to proceed.

With the new voice assistant, Bosch Thermotechnology continues to expand its range of smart solutions: the control of the Bosch heating system is integrated into the user’s daily life by making the assistant part of the social user network. This way, .tiarda brings the product closer to the user without the latter having to make any direct settings on the system. The digital assistant also understands linguistic nuances; if the user remarks: “I’m a little cold”, .tiarda will raise the temperature by one degree. “I’m really cold” results in an increase by four degrees. What is more, .tiarda is constantly expanding its capabilities, as the assistant is capable of learning and will support users with even more tips and services going forward. To optimally adapt .tiarda to the users’ needs, their feedback is taken into account in its further development.

### **Efficient connection: .tiarda and EasyControl**

No matter whether the room temperature is to be raised or lowered, the energy consumption is to be displayed or periods of absence are to be stored, .tiarda offers greater operating comfort: via its connection to the EasyControl heating controller, it adjusts settings accordingly and optimises energy consumption. At the same time, users benefit from the advantages of the smart heating controller, as Bosch EasyControl combines intelligent technology, efficient heat regulation and high operating comfort in a single device. Thanks to the presence detection of registered smartphones, the heating output is automatically reduced as soon as the users leave the home. It is only upon their return that EasyControl increases the heating output again, thus cutting heating costs by up to 21 percent. In combination with the corresponding app, the smart radio-controlled radiator thermostats from Bosch – and now also the .tiarda voice assistant –, EasyControl can individually set the desired temperature in up to 20 rooms and adapt it to current requirements.

The convenient operating concept of EasyControl also includes its simple installation and commissioning. A few simple steps get the smart controller up and running: the heating contractor screws the thermostats to the radiators, installs EasyControl on the wall and connects it to the bus connection of the heating system. EasyControl is now ready for secure and wireless connection to the WiFi and each individual thermostat. The new gas condensing boilers from Bosch, such as the Condens 5300i WM or the Condens 8700i WT, even allow EasyControl to be connected wirelessly via the Control Key interface without the need for a bus cable – from the device to the controller to the Internet. After installation, the Commissioning Assistant guides the user step by step through the configuration in just a few minutes. After the simple setup of the controller, the most important functions can be controlled directly via the colour touch display. All settings are also available in the Bosch EasyControl app, which is available free of charge in the Apple App Store and the Google Play Store for smartphones using iOS or Android operating systems.



### **Bosch press photo 01**

.tiarda is the new virtual assistant from Bosch. Thanks to its connection to the EasyControl heating controller, it allows users to control their heating system via Google Home, Google Assistant and Facebook Messenger. It responds to questions and remarks of the user, making it even easier and more energy-efficient to control the heating system. (Source: Bosch)



### **Bosch press photo 02**

The smart EasyControl heating controller from Bosch combines intelligent technology, efficient heat regulation and high operating comfort in a single device. (Source: Bosch)



### **Bosch press photo 03**

In combination with the corresponding app and the smart radiator thermostats from Bosch, EasyControl individually sets the desired temperature in up to 20 rooms and adapts it to current requirements. (Source: Bosch)



### **Bosch press photo 04**

Thanks to the presence detection of registered smartphones, the heating output is automatically reduced as soon as the users leave the home. When they return, EasyControl increases the heating output again and may thus cut heating costs by up to 21 percent. (Source: Bosch)

**The following information** makes it easier for you to publish the present press release on your online and social media channels. Use the snippets to optimise your websites for search engines, for your e-mail newsletters or to reach your readers via Facebook and Twitter.

## **Search engine optimisation (SEO)**

### **Meta description**

.tiarda is the new virtual assistant from Bosch. It responds to questions and remarks of the user, making it even easier and more energy-efficient to control the heating system.

### **Tags/keywords**

Bosch; Thermotechnology; virtual assistant; .tiarda; efficiency; operating comfort; connectivity; smart heating

## **Social media / newsletter lead**

### **Facebook**

“Hello, this is your heating system!” – Users can chat with .tiarda from Bosch while on the move or – once at home – communicate with it via Google Home. Find out more here: <Link>

### **Twitter**

With the .tiarda virtual assistant from Bosch, users can control their heating system via Google Home, Google Assistant and Facebook Messenger: <Link>  
#Bosch #smartheating #futurethermotechnology

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*Bosch offers intuitive, easy to use heating technology solutions - also for the networked home. These include efficient, resource-saving and future-oriented heating and hot water solutions such as gas and oil condensing boilers, solar thermal systems or heat pump solutions. The products convince by consistent simplicity in planning, installation and operation as well as by a clear and unique design.*

*More information as well as press releases and images for download are available in the Internet at [www.bosch-einfach-heizen.de](http://www.bosch-einfach-heizen.de).*