

## Service order

Please sign and send to:

Bosch KWK Systeme GmbH  
Sophienstraße 30–32  
35576 Wetzlar  
Germany

Tel.: +49 6441 418 0  
Fax: +49 6441 418 4125  
service.kwk@de.bosch.com



# BOSCH

Invented for life

Customer/Invoice address	
Company/Name*	
Street*	
Postal code/City*	
Phone number*	
E-Mail or Fax number*	
Mobile number	
VAT ID*	Customer number*

Plant location	
Company/Name*	
Street*	
Postal code/City*	
Phone number*	
E-Mail or Fax number*	
Mobile number*	
Name (Contact person on site)*	

Customer data (for date arrangement and reports)	
Name*	
Phone number*	
E-Mail or Fax number*	
Mobile number	

Information on the project	
Serial number	Module/Manufacturer's number*
Module type*	
Date of Commissioning	Maintenance contract/variant* <input type="checkbox"/> Yes
Current operating hours*	Operating hours until maintenance*

Information on the order	
Type of order* <input type="checkbox"/> Maintenance <input type="checkbox"/> Repair <input type="checkbox"/> Other	Oil available <input type="checkbox"/> Yes <input type="checkbox"/> No
Follow-up order <input type="checkbox"/> Yes <input type="checkbox"/> No	With order number (CS number)
Preferred date (non-binding)	Preferred time (non-binding)

Error text as per display*	Notes

All boxes marked with \* are required fields. In case of deviating delivery address for spare parts or maintenance material, please enter it in the box "Notes".

### Data protection notice

We process the data you have provided in order to meet our primary and secondary contractual obligations, for the preparation of tenders and for credit assessments (legal basis: Article 6 (1) b) GDPR), for compliance with statutory retention obligations (legal basis: Article 6 (1) c) GDPR), for the purpose of product monitoring and product safety based on our legitimate interest to ensure the safety of our products (legal basis: Article 6 (1) f) GDPR), for interest-based direct marketing, coordination of sales, market research and reach analysis based on our legitimate interest in marketing activities (legal basis: Article 6 (1) f) GDPR) and to safeguard and defend our rights (legal basis: Article 6 (1) f) GDPR). If you do not provide us with your personal data, we cannot meet our contractual obligations to you. Unless otherwise specified, we will only transfer your personal data to other controllers such as external service providers or our affiliated companies („third parties“) for tasks such as delivery, sales and marketing services, contract management or payment processing, where this is required for fulfilment of the contract or where we or the third party have/has a legitimate interest in passing on this data, or if you have provided your consent. We will erase your personal data when the statutory retention periods and any compelling legitimate grounds have expired. **You can object to the processing of your personal data which is based on Article 6 (1) e), (1) f) GDPR for reasons resulting from your particular situation or, if the processing is for the purpose of direct marketing.** You can request access to, restriction, erasure or rectification of the personal data we have processed, or request a (machine-readable) copy thereof, by getting in touch with us using the contact details below or at [privacy.ttkw@bosch.com](mailto:privacy.ttkw@bosch.com). You have the right to lodge a complaint with a data protection supervisory authority. The data protection authority responsible for us is: Der Hessische Beauftragte für Datenschutz und Informationsfreiheit [Hessian Data Protection Officer for Data Protection and Freedom of Information]. The contact details for our Group data protection officer are as follows: Datenschutzbeauftragter, Informationssicherheit und Datenschutz [Data Protection Officer for Information Security and Data Protection] (C/ISP), Robert Bosch GmbH, Postfach 30 02 20 in 70442 Stuttgart, Germany, [DPO@bosch.com](mailto:DPO@bosch.com).

Date/Place\*

Signature\*

Company stamp/Signature\*